



## Legal Disclosures

The information provided on the Absa Life Botswana website and any information provided by an Absa Life Botswana representative does not take into account your personal financial needs, objectives or circumstances. We at Absa Life Botswana are not providing you with advice. We are providing you with information of a factual nature only. Please take a look at the respective sample policy document. It is your responsibility to make sure that the product meets your needs.

### Business Name and Insurer

- Absa Life Botswana is a company incorporated in terms of the company laws of Botswana bearing registration number BW00000669152.
- Absa Life Botswana has professional indemnity insurance and an Intermediary Guarantee Facility in place.
- The claims procedure is provided for in the policy document.
- Absa Life Botswana accepts responsibility for the lawful actions of their representatives.

### Physical address, postal address and telephone number

|                         |                 |  |
|-------------------------|-----------------|--|
| Physical Address:       | Postal Address: | Email:   |
| Ground Floor Block B    | PO Box 45277    | <a href="mailto:albclientservices@absa.africa">albclientservices@absa.africa</a> |
| Plot 50676              | Gaborone        | Telephone:   |
| Fairgrounds Office Park | Botswana        | 3625900  |
| Gaborone                |                 | Facsimilie:  |
| Botswana                |                 | 3909827  |
|                         |                 | Website:   |
|                         |                 | <a href="http://insure.absalife.co.bw">insure.absalife.co.bw</a>                 |

Please use the above contact details if you have any queries relating to policy documentation, complaints, processes and compliance details of Absa Life Botswana

### Charges and fees against the product

- Your policy schedule details the frequency of payment and amount due
- Where a policy is purchased through a representative of Absa Life Botswana, the representative will earn an incentive of 20% of the insured's premium.

Complete all printed and faxed forms in ink. Keep all documents forwarded to you. Make note as to what is communicated to you. Don't be pressurised to buy the product. Incorrect or non-disclosure by you may impact on any claims arising from your contract of insurance.